

Future Retail Summit London

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Future of Retail Property
Future of Retail Transport | Access, Information and Flexibility

Accessibility, Efficiency, Information and Flexibility – The Future of Retail Transport



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Transport Choices

Transport is getting more important

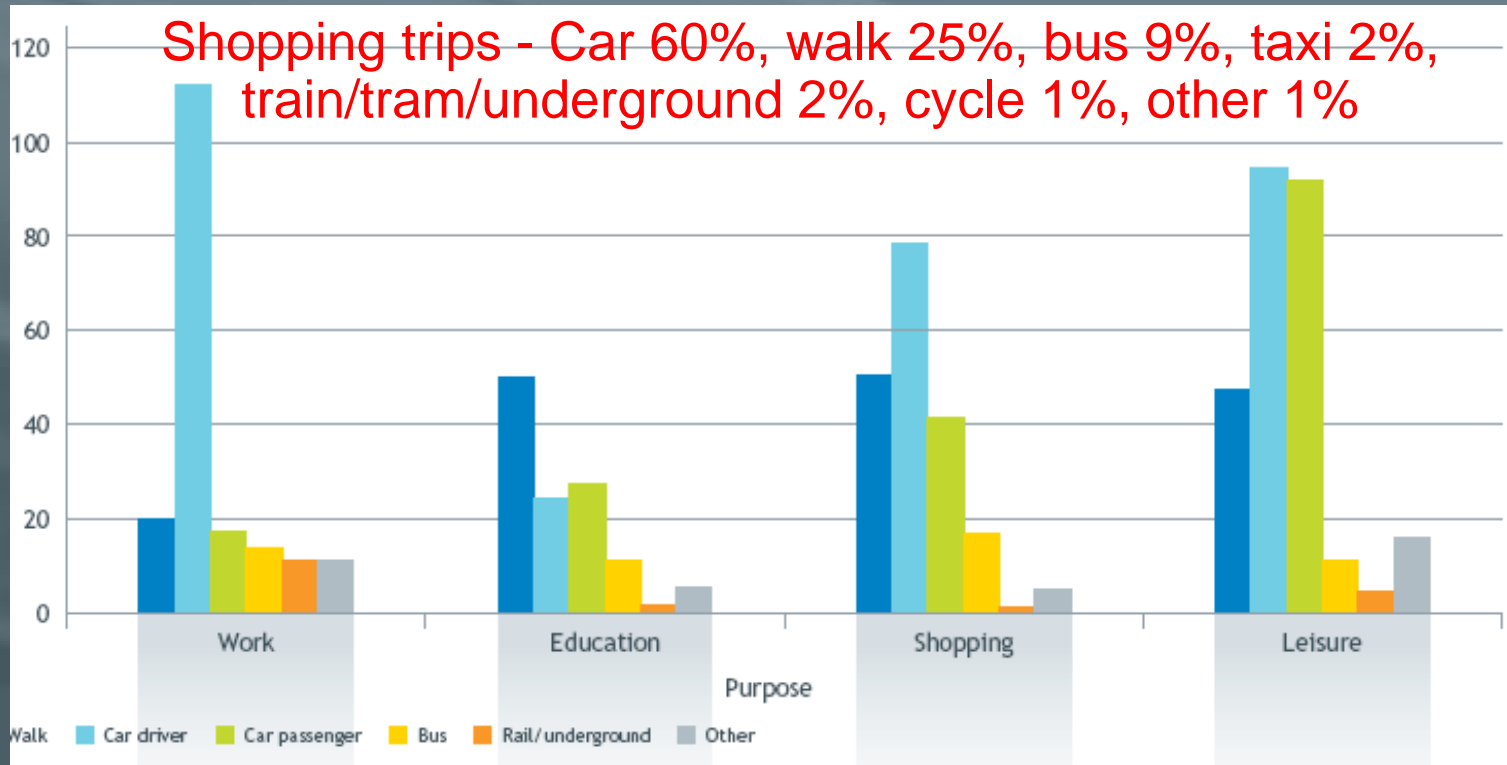
- 15% of household spend....and growing
- Supply and demand implications

And (even) more complex

- 19th century – railways and cities
- 20th century - cars and suburbs
- 21st century – electronic networks/knowledge

What are sustainable travel experiences?

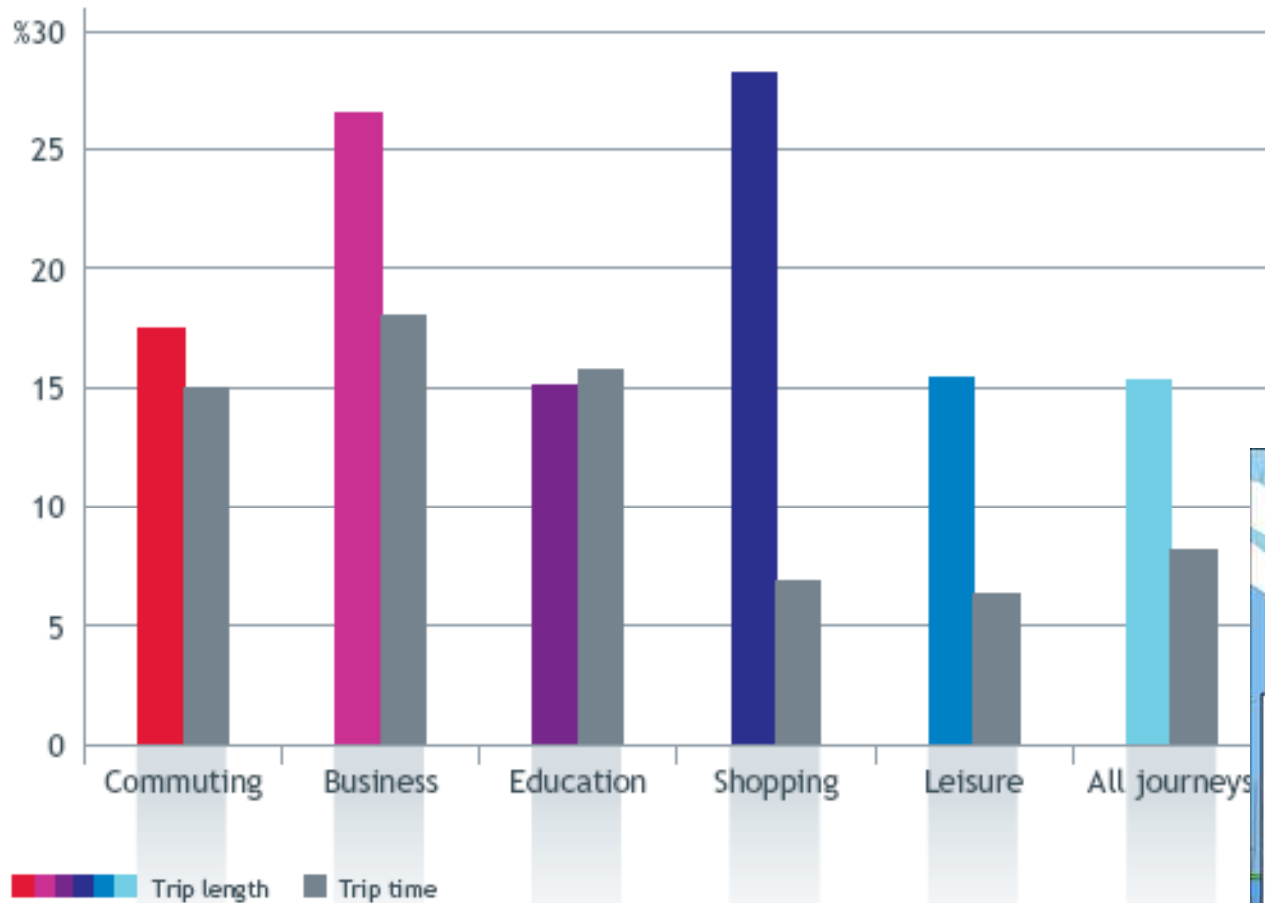
Trips Per Person Per Year



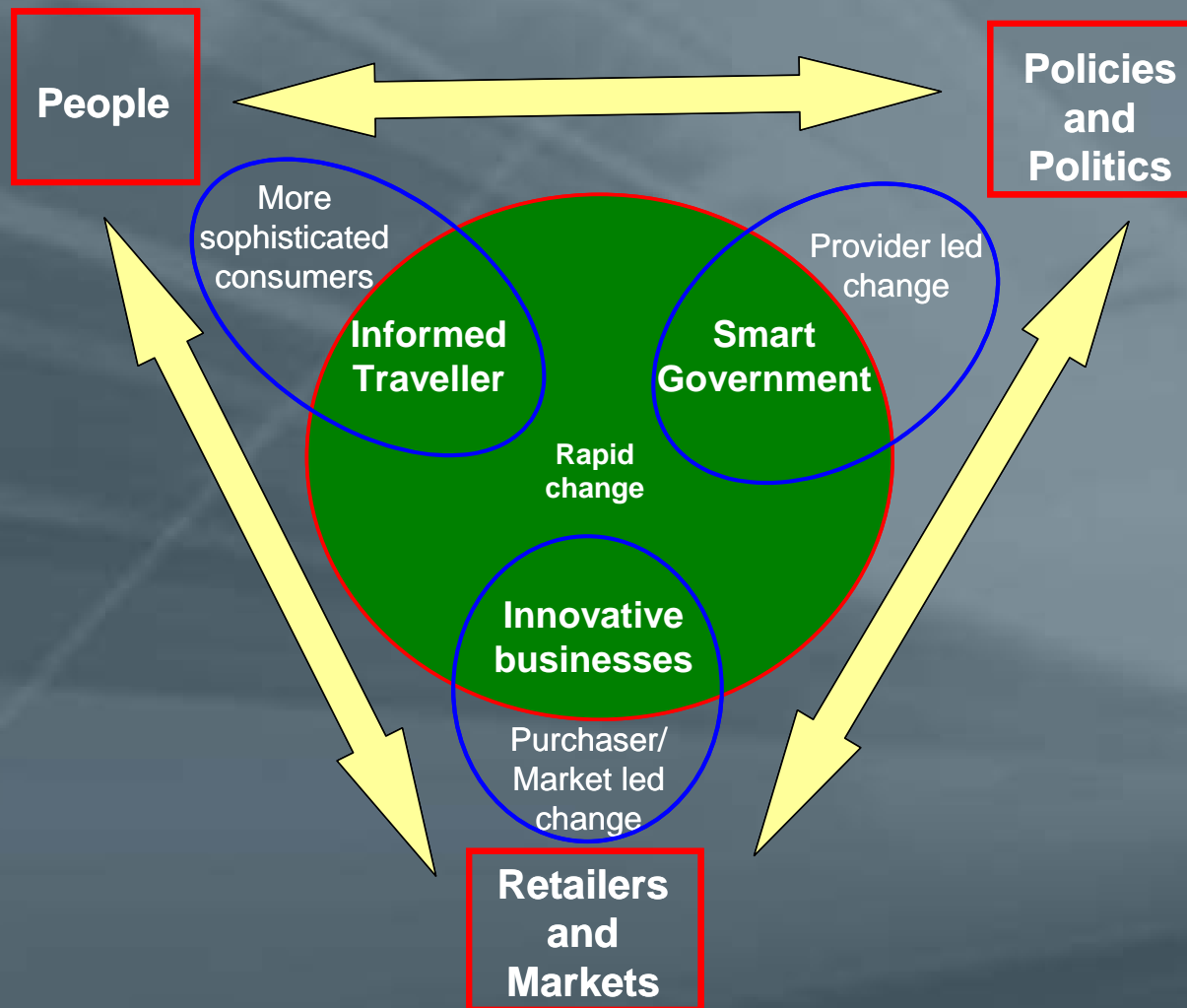
- Car and walking account for 85%
- Shopping is relatively more reliant on walking and bus travel than other purposes

Trip Growth and Accessibility

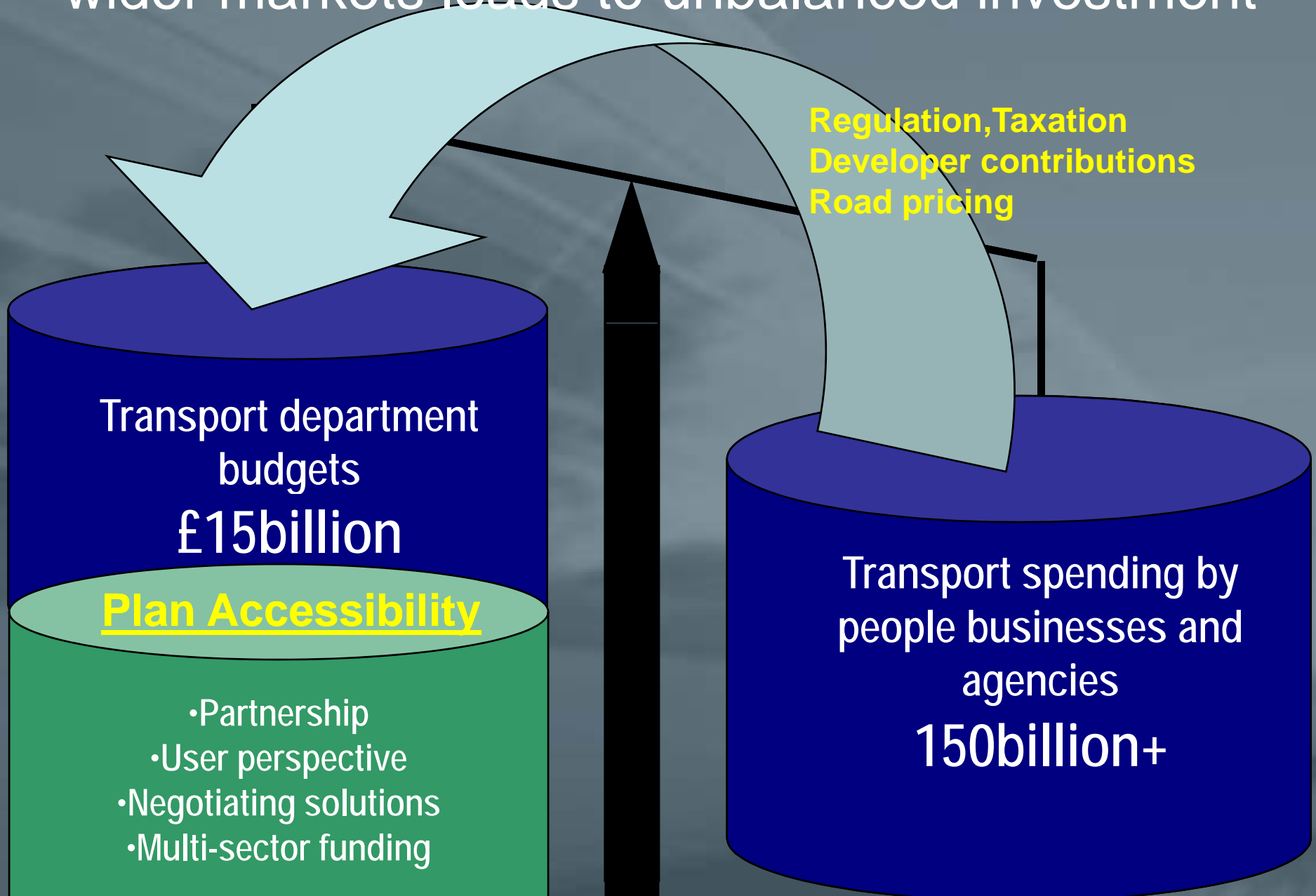
- Planning Policy, Transport Policy, Customer Need
 - Location, travel time, cost, comfort, culture, reliability, information, safety



Better access is a shared aim and responsibility

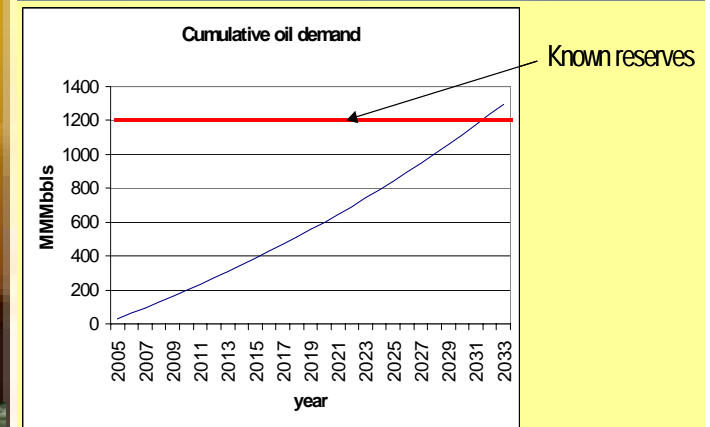
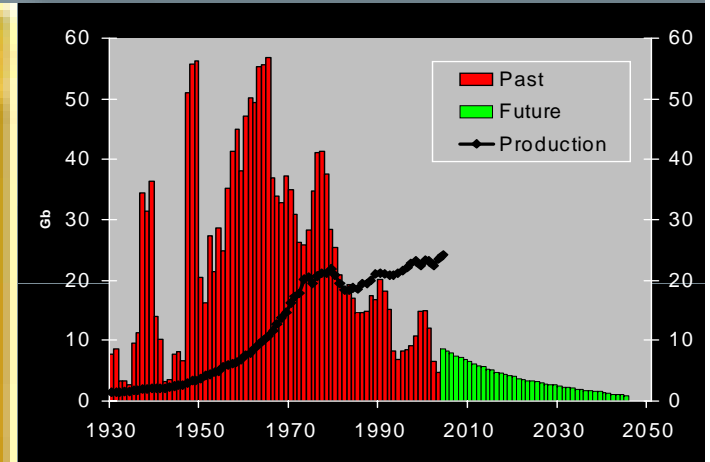


The gap between transport department policies and wider markets leads to unbalanced investment



New energy sources will grow their market share

- 99% of transport fuelled by oil
- Biofuels
- Compressed natural gas
- Liquid petroleum gas
- Methanol/ethanol
- Electricity/fuel cell
 - wind/wave and tidal



Road pricing and carbon offsetting as consumer choices

- Emerging pay as you go markets
 - Separation of efficient taxation and revenue raising
 - A market price for privacy
 - Choice and behaviour change
- Sustainability of voluntary road pricing and carbon offsetting markets depends on the effectiveness of the regulation and the financial incentives



Links between transport and electronic communication will increasingly influence travel choices



- Customer **travel plans** ensure competitive experiences
- Changing **business structures**: fuel, parking, smartmedia
- **Flexible solutions**: drive or be driven, single user or shared use, book or on-demand

Management and funding by mode, ownership and sector will continue to be important, uncertain and problematical

Future of Retail Property

Future of Retail / Impact / Access, Information and Flexibility

Policies and resources for improved access, efficiency, information and flexibility will be increasingly influential for future success

Partnerships between innovative businesses, smart government and informed travellers can secure sustainable retail transport

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